

Multifunctional self-service counter

In collaboration with SITA, INTOS introduces the new full fledged Hybrid Self Service Bag Drop .This self-service platform concept enables the seamless transition from a traditional check-in infrastructure to a stand-alone self service platform for passengers. The HYBRID self service check-in is designed to be used as either a traditional or self service bag drop (SSBD) counter. A check-in agent can switch the HYBRID counter between a traditional or self-service mode in an instant.

INTOS X SITA

The HYBRID self service bag drop is developed in collaboration with SITA, world's leading specialist in airport information technology & airport operation systems. The HYRID counter features the award winning SITA Smart Path TS6 kiosk. This cleverly designed and highly customizable device can be used for check-in, bag tagging and border control. Therefore, the HYBRID counter has a high level of flexibility and is a future proof solution. The TS6 kiosk is easy to use and is supported by SITA Global Services (SGS). This provides global business continuity and monitoring through a flexible service model.







Back view





Passenger friendly & smart design

The HYBRID is ergonomically designed and has a flat frontal surface providing a passenger friendly solution. Durable materials and smart engineering makes the HYBRID a state-of-the-art counter solution where design is based on accessibility and service. The counter's design supports its function and no extra terminal space is required for installation. The front panel of the HYBRID desk is made of KRIONTM, a solid surface which is hard-wearing, highly resistant, antibacterial and requires minimum maintenance.



Impression of possible color options

HYBRID & HYBRID-ready

INTOS understands that airports do not change their operations overnight. Hence, INTOS offers the HYBRID as well as the HYBRID-ready. The HYBRID-ready is a traditional desk in the same design as the HYBRID but without the SITA Kiosk. However, the HYBRID-ready can be transformed in a HYBRID at a later stage without replacing the counter. Besides a low impact on operations, this is a sustainable and efficient solution.

Features & benefits

- Hybrid counter with versatile and modern design
- Compact, space saving, solution in design and integration
- Safe and secure self service bag drop solution
- Maximum flexibility in baggage drop process
- Seamless integration by SITA with airport baggage handling system
- Natural wayfinding, where it is visually clear if the counter is to be used as a self-bag drop
- Customer friendly design with flexible branding options







Why INTOS?

- > 30 years of airport experience
- Own factory in the Netherlands
- Realizing projects world-wide
- High quality level

- Standard products and custom design
- ► FSC & PEFC certified
- Offices in the Netherlands and Dubai



The Netherlands

